

## Certificate III in Retail (SIR30207)

### Who is this course for?

The course is especially designed for those who are interested in a future in a Retail Environment. Successful completion of this course can lead to futures careers performing various tasks:

- Providing in-depth product and service advice in a retail environment
- Selling products and services in variety of retail settings
- Supervising a checkout area
- Leading a team preparing and selling fast food items
- Leading a department team within a large store or supermarket
- Acting as an assistant to a manager of a small to medium store
- Organising and maintaining work areas and displays
- Carry out specific responsibilities, such as merchandising

### CORE UNITS

SIRXSLS004A Build relationships with customers

SIRXRSK002A Maintain store security

### What will you learn in this course?

Completion of the course can lead to future career paths as:

- Sales Assistant
- Customer Service Representative
- Crew Leader
- Shift Manager
- Team Leader
- Department Manager
- Assistant Store Manager
- Checkout Supervisor
- Merchandise Coordinator

The course aims to give you the knowledge and experience to work in most areas of a working retail environment.



SIRXOHS002A Maintain store safety

Call us for more information about the Electives

Employability Skills Summaries for Training Package qualifications are embedded in training and assessment. Information on the Employability Skills relevant to your qualification can be obtained by visiting this website and keying in the national code for the qualification: <http://employabilityskills.training.com.au>

HB Training is a Registered Training Organisation delivering accredited training in Business, Retail, Financial Services, Information Technology and Training and Assessment.

**a** 4 Laurel Street, Toowoomba QLD 4350  
**t** 07 4639 4410 **f** 07 4639 4431  
**e** [training@hb.net.au](mailto:training@hb.net.au)  
**w** [hb.net.au](http://hb.net.au)